

Quality policy of Darton Electronics

At Darton Electronics, we specialise in the import, sale and distribution of electrical, electronic and electromechanical components.

Darton Electronics is part of Darton srl, our parent company, and as such we share its know-how and expertise, as well as its mission and values.

At Darton Electronics, we operate in accordance with a Quality Management System, which serves as a fundamental tool for providing an appropriate service to our customers and ensuring their complete satisfaction. We are constantly striving for continuous improvement, and our company is therefore firmly convinced that quality is a key factor.

Our main objective is complete customer satisfaction, which we pursue by:

- Empowering our staff through an agile, engaged organisational structure, giving them responsibility and motivation, as well as providing them with ongoing training.
- Automating operational and management processes, and reviewing them regularly.
- Investing in resources for continuous improvement
- Implementing corrective and preventive actions based on the analysis of non-conformities, complaints and objectives to meet customer expectations.
- Systematically monitoring our suppliers and partners. The aim is to maintain a close, committed and sustainable relationship over time. This guarantees the quality of the product and the service provided to the customer
- Continuously monitoring progress towards the company's objectives to implement the necessary changes in a timely manner
- A strategy with a risk- and opportunity-based approach.

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Azienda con sistema qualità
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Management supports and reviews the implementation of the Management System and the Quality Objectives annually, and provides all the necessary human, material and financial resources to ensure effective implementation, to enable continuous improvement and to comply rigorously with legal requirements.

Marco Ponti
Managing Director
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